

CROWN Metal Packaging Canada LP
370 Healey Rd.
Bolton, Ontario
L7E 5C1
Tel # 905-857-5005
Fax # 905-857-0337



February 5, 2009

To: Toys R Us
Attn: Mr. Don Butcher
Re: RA Tech Electrical Services

RA Tech has provided electrical services to our facility since its inception. The services provided have included part supplies, service calls in the event of unscheduled breakdowns, and project installations or decommissioning of production equipment, all at a fair and competitive cost. Due to the years of service in our plant they have also gained great knowledge of our equipment and can now assist in reducing the quantity of breakdowns by being able to document the past and predict areas that scheduled maintenance is required to avoid the unscheduled repairs.

Throughout all services provided Mr. Rick Arthur and his staff have always been knowledgeable, quick at resolving causes of failures and have provided fast responses to emergency service calls 24 / 7. Their services have always been conducted in a safe, orderly and professional manner with minimal interruption to the balance of our facility by all members of his staff. His staff has always conducted themselves in accordance with our Company policies and complied with our Health and Safety rules.

The services that RA Tech provides its customers prove to be a valuable asset to any establishment in any capacity. I have no hesitation in recommending his services to anyone requiring the support electrical expertise in their company.

Sincerely,

A handwritten signature in blue ink that reads "R. Carnevale".

Bob Carnevale
Plant Manager,
CROWN Metal Packaging Canada LP