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Rick and staff,

I want to thank your staff (Jules) for ensuring the VFD's at Baxhill were operational yesterday. It was much appreciated. The drives are responding with precise control and operation. We may have to review the minimum frequency, due to occasional low flows (below 60 l/s) which are below the scouring velocity of the forcemain. Staff will monitor ongoing operation.

Working in field service for over twenty years, I understand the stages personnel go through during start-up/commissioning of new or retrofit equipment, and am very impressed by everyone's resolve (Ra-Tech, Peel and Garry Electric) to have at least one drive operational at the end of the day, but to have ALL drives operational was certainly a bonus.

Please extend our thanks to the representatives from Garry Electric and your staff. The invoice was signed off last week. (Did I have faith!)

Dallas E Stinson C.E.T.
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