



RA-TECH Electrical Services Inc.,
290 Healey Road, Unit #6
PO Box 796
Bolton, Ontario
L7E 5T5

Mr. Rick Arthur:

We would like to express our appreciation in handling the Emergency repair of the transformer at the Bolton WWPS. We were impressed by the way your firm handled part and equipment procurement, with urgency and diligence. We wish to thank Giuliano, and other Ra-tech staff for their assistance.

We realize this may not have been accomplished without support from other organizations and wish to extend our gratitude and thanks to the following personnel from Hydro-One.

Peter Germann, Customer and Business Service Manager: **Rick Paterson**, Regional Maintainer-Lines UTS 3: **Carrie Groeneveld**, Customer Operations Support Rep.

We appreciate the co-ordination from Hydro-One in locating and procuring necessary parts and locating a transformer that may be used if repair could not be accommodated.

Sincerely

Dallas E. Stinson C.E.T.
Supervisor- Caledon Supply and Distribution
Water Division
ETPS
(Acting Manager)

Environment, Transportation and Planning Services

10 Peel Centre Dr., Brampton, ON L6T 4B9
Tel: 905-791-7800 www.peelregion.ca